

## Geek Squad Expands Its Services with Two New VOIP Service Providers

Best Buy's partner program network expands into new channels to offer additional services to SMB customers.

August 18, 2012

Geek Squad, Best Buy's 24-hour tech support task force, has added PhonePower and VOIP.com to its Partner Program network. Geek Squad's Partner Program works with third-party sellers to provide services for their own customers.

"The Geek Squad Partner Program has grown markedly since its launch earlier this year," says Brian Hutto, vice president of Best Buy Services. "Our two new partners give us a great opportunity to extend Geek Squad's expertise and services to new channels and we look forward to further servicing the small and medium-sized business community through these partnerships."

The agreement enables the sellers to offer their own customers Geek Squad services including Geek Squad Office Support, which makes Geek Squad Agents available for unlimited 24/7 support via phone, online chat, remote, and optional on-site support. In addition, these sellers will offer Geek Squad PC, mobile, networking and infrastructure support services. Service plans are designed to help customers with diagnostics and repair, client and server administration, and network integration, including network, firewall, VPN, and server support as well as data backup and transfers.

To learn more, visit Geek Squad at booth 100 at XChange in Dallas today, August 18, 2012, through Tuesday, August 21, 2012.

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