



Welcome to the Digital Voice Revolution

Congratulations on purchasing your new Digital Voice service from Phone Power. Inside this pamphlet, you will find instructions on how to setup your Phone Adapter to provide you with your new phone service. If you run into any problems, contact the appropriate service department listed on the back of this pamphlet.



Please allow 10 - 15 minutes for your Grandstream HT502 to perform it's initialization procedure the first time you power it on.

Please remember that telephone service will not function in the event of a broadband or power outage or if your broadband, Internet Service Provider (ISP), or Phone Power phone service is terminated. Following a power failure or disruption, you may need to reset the device prior to utilizing the service, including 911 dialing. You should inform all household or business residents, guests and other third persons who may be present at the physical location where you utilize the service of these important differences and limitations. Please see our Terms of Service for more information.

Detailed Setup for your HT502 Router

1. Before you begin, make sure that all of your hardware is powered off, including the router, PC's, switches, and cable or DSL modem.
2. Connect your cable or DSL modem's Ethernet cable into the HT502's WAN port.



3. Connect one end of the Ethernet cable that came with your HT502 into the LAN port of the HT502. Connect the other end of that cable into your computer or the Internet/WAN port of your router.



4. Connect the RJ11 telephone cable connected to your telephone into Phone 1 port on the HT502.



5. Reconnect the plug into your cable or DSL modem and wait until the lights stabilize on that device.
6. Connect the included power adaptor to the HT502's power port and plug the power adaptor into an electrical outlet.



7. Please allow the HT502 between 10 and 15 minutes to complete it's initial booting process and the WAN and LAN lights stabilize.
8. Pick up the handset attached to the HT502's Phone 1 port and place a test call.
9. Turn on your computer or router. Open your web browser and confirm you can browse the internet.

If you are unsuccessful in placing a call please contact technical support at 888-60-POWER or support@phonepower.com or via Livechat from our website.

How To Set Up Your Voicemail

1. Initial voicemail setup **MUST** be done from the handset connected to your Phone Power adapter.
2. After your phone is connected and working properly, pick up the phone and dial *21.
3. When prompted, enter 1111 for your PIN. It will then prompt you to change your PIN.
4. Follow the prompts to record your personalized greeting for your callers to hear.
5. Your voicemail is now setup.

How To Check Messages From Your Home Phone

1. Pick up your phone and dial *21.
2. Enter your PIN when prompted.
3. If you have new messages, it will prompt you to listen to them.

How To Check Your Messages Online

1. Open a web browser and go to <http://www.phonepower.com> .
2. Click on the Voicemail link near the top of the screen.
3. Log in using the username and password you selected when you signed up for service.

4. Your screen now displays the Voicemail section of your My Account page. You can listen to and manage your voicemail messages here.

How To Check Your Messages From Another Phone

1. Dial your Phonepower phone number.
2. When you hear your greeting, press *.
3. Enter your PIN when prompted.
4. If you have new messages, you will be prompted to listen to them.

How To Setup Voicemail-To-Email

1. Log in to your “My Account” page online at <http://www.phonepower.com>
2. Click on the button labeled “Settings”.
3. On the “Send Email” drop-down, Select “On New Voicemail”.
4. Enter your email address in the “Notification Email” field.
5. Check the box labeled “Attach .WAV file” if you would like your message included as an attachment.
6. Click the “Save Settings” button.

Phone Power Star Codes

*01 - *20	Reserved for personal speed dial numbers.
*21	Connects to Voicemail, default PIN is 1111.
*61	Blocks caller ID for all outgoing calls.
*65	Deactivates the user controlled caller ID blocking feature for all outgoing calls.
*66	When activated, the last number that the user dialed is automatically redialed until the called party is connected or 30 minutes passes.
*67	Blocks the user's number on an outgoing call by pressing *67 before dialing the number.
*74	Lets a user assign a personal speed dial. Usage: *74<speed dial number 01-20>*<phone number for speed dial>#.
*75	Resets a speed dial code.

For more star codes, please visit our support website.

Phone Adapter Light codes:

Power LED	Indicates Power
WAN LED	Indicates WAN port activity.
LAN LED	Indicates LAN port activity
Phone1 / Phone2 LED	Busy – ON (Solid Green) Available – OFF Flashing indicates a voicemail.

Phone Adapter Settings

Pick up your phone and dial “****” to use the Adapter menu.

After changing any settings, you must reboot the device.

Below are some of the most useful of the codes for this menu:

01	: “DHCP / Static IP Mode” Press “9” to toggle the selection. If using “Static IP Mode”, configure using menus 02 to 05.
02	: “IP Address “ + IP address The current WAN IP address is announced If using “Static IP Mode”, enter 12 digit new IP address.
03	“Subnet “ + IP address
04	“Gateway “ + IP address
05	“DNS Server “ + IP address
10	“MAC Address” Announces the Mac address of the unit.
12	WAN Port Web Access Press “9” to toggle between enable / disable
99	“RESET” Press “9” to reboot the device

To place somebody on hold, click the flash button. To take them off hold, click the flash button a second time.

To use three-way calling, click the flash button, dial the second party, then click the flash button again to join the calls.

Contact Information

By Web

Livechat is available on our website:

<http://www.phonepower.com>

By Email

support@phonepower.com

sales@phonepower.com

billing@phonepower.com

By Phone

(888) 60POWER - (888)607-6937

**Keep this pamphlet near your phone for
reference in the future.**